

Emergency Response Times - Hazard Class 2



Reporting period: 01 January to 31 March 2021

Hazard Class 2 covers significant urban areas and is primarily residential including commercial centres, clusters of industrial and/or high density community services e.g. schools, correctional facilities, hospitals. CFA has service delivery standards, which specify a response time target for a brigade to attend an emergency incident. The service delivery standard (response time) for Hazard Class 2 is 8 minutes.

CFA District	CFA Brigade Area	Number of incidents within the Brigade Area for the reporting period across all Hazard Classes	Number of emergency incidents within the Brigade Area for the reporting period for Hazard Class 2	Community Response			Brigade Area Response		
				These figures represent the service provided to the community by CFA in an emergency			These figures represent individual performance of a brigade within their own brigade area, but is not necessarily representative of the service provided to the community by CFA in an emergency		
				Number of emergency incidents the standard of 8 minutes was met by any brigade	% of emergency incidents the standard of 8 minutes was met by any brigade	The time in which 90% of emergency incidents were responded to by any brigade	Number of times the standard of 8 minutes was met by the CFA brigade within their own Brigade Area	% of times the standard of 8 minutes was met by the CFA brigade within their own Brigade Area	The time in which 90% of emergency incidents were responded to by the brigade within their own Brigade Area
02	Eaglehawk	29	15	12	80%	08:47	5	33%	13:12
02	Golden Square	15	10	5	50%	09:07	2	20%	12:23
02	Kangaroo Flat	29	11	8	73%	08:35	8	73%	08:35
05	Hamilton	23	10	10	100%	07:14	10	100%	07:14
06	Colac	36	12	2	17%	10:29	2	17%	10:29
07	Geelong West	27	20	14	70%	08:47	10	50%	08:57
07	Grovedale	30	14	11	79%	08:28	6	43%	12:26
07	Torquay	41	27	9	33%	09:58	9	33%	09:58
08	Berwick	94	23	23	100%	07:17	22	96%	07:17
08	Carrum Downs	83	60	48	80%	08:52	44	73%	09:54
08	Edithvale	33	21	17	81%	08:34	17	81%	08:34
08	Hampton Park	75	38	24	63%	10:12	6	16%	14:36
08	Noble Park	35	24	24	100%	06:07	24	100%	07:50
08	Skye	35	12	10	83%	08:35	3	25%	11:47
11	Bairnsdale	47	11	7	64%	09:29	7	64%	09:29
13	Bayswater	37	27	27	100%	06:20	21	78%	08:45
13	Belgrave	21	11	5	46%	09:10	5	46%	10:30
13	Chirnside Park	34	13	9	69%	09:36	6	46%	11:47
13	Ferntree Gully	44	25	23	92%	07:40	19	76%	08:20
13	Healesville	38	11	9	82%	09:59	9	82%	09:59
13	Lilydale	40	19	18	95%	07:41	17	90%	08:23
13	Mooroolbark	35	23	21	91%	07:42	16	70%	09:55
13	Scoresby	57	42	37	88%	08:38	12	29%	12:09
13	Warrandyte	29	12	9	75%	08:39	1	8%	13:45
14	Doreen	27	10	8	80%	08:03	7	70%	08:13
14	Epping	80	54	36	67%	10:39	15	28%	13:14
14	Mernda	43	19	10	53%	11:26	7	37%	12:56
14	Werribee	101	30	23	77%	08:20	17	57%	09:09

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14	Whittlesea	38	11	10	91%	06:50	10	91%	06:50
14	Wyndham Vale	65	15	12	80%	08:14	12	80%	08:14
15	Bacchus Marsh	40	23	16	70%	10:13	16	70%	10:13
15	Ballarat	82	17	8	47%	09:34	0	0%	14:29
15	Sebastopol	28	16	10	63%	10:04	4	25%	11:11
15	Wendouree	75	22	18	82%	08:30	3	14%	16:10
16	Stawell	39	13	8	62%	09:56	7	54%	09:56
20	Echuca	45	14	14	100%	07:57	14	100%	07:57
27	Churchill	25	13	4	31%	10:15	4	31%	10:16

Footnote:

Brigade Areas that had less than ten emergency incidents have been excluded.

This information does not contain CFA’s response to Emergency Medical Response as CFA is a support agency and CFA has no response time targets for these incidents.

Road Crash Rescue has also been excluded as these incidents are subject to different response protocols and service delivery standards.

For the Community Response columns, where the service delivery standard is met by any brigade, this may be from a CFA brigade outside of its own Brigade Area, FRV or SES Unit.

For the Brigade Area Response columns, where the brigade responded to less than ten emergency incidents within their own Brigade Area a time cannot be calculated for statistical significance and are represented as NULL.

For the Brigade Area Response columns, figures represent the incidents where the brigade was compliant with the relevant service delivery standard. The remaining incidents may include Code 3 responses to emergency incidents.

For the Brigade Area Response columns, figures may include Code 1 and Code 3 responses to emergency incidents.

Disclaimer:

This table is provided for information purposes only. The data is accurate as at 16 April 2021 and may be subject to change.